



Blood Ties Four Directions Centre is seeking a:

Senior Case Manager

Position Overview: The Senior Case Manager is responsible for implementing and directing the Front Line Client and After Hours Supports program. The goals of the program are to ensure that underserved and high acuity individuals have access into supported housing, adequate supports to maintain housing, and comprehensive health and harm reduction case management services.

The program includes: housing loss prevention interventions, health & mental health wellness services access, after hours supports, outreach supports & home visits, Vulnerability Assessments, justice system involvement interventions, property management, and communications coordination across social service providers.

Senior Case Manager: The Senior Case Manager provides: guidance and direction to front line employees at Blood Ties who are delivering outreach, supports and case management in housing, health and harm reduction services for clients; direct case management for complex high acuity clients in Blood Ties housing; early evening direct supports to high acuity housed clients from Blood Ties and community partners; and leadership in coordinating and delivering after hour's emergency housing support line for late night and weekend housing-client related crisis or emergencies. The senior case manager delivers case management services to high acuity individuals who use the programs and services of Blood Ties. The Senior Case Manager will work closely with front line staff and the Executive Director to ensure that case management plans for clients are complete and that required supports are identified and provided.

This position will work collaboratively with government and non-government partners in other future housing programs where such collaboration would be beneficial to the populations we serve.

The Senior Case Manager works closely with the Executive Director in executing the mission and programs of Blood Ties. The Senior Case Manager works Monday to Friday from 12 to 8 p.m.*

*(*To be reviewed at 6 months and 12 months after start date.)*

Required Qualifications:

- Experience in delivering case management & support to complex populations
- Experience in lay counselling in the areas of drug use and trauma
- Experience in delivering harm reduction programs or working in a harm reduction environment
- Experience providing guidance and supervision to staff, students or volunteers
- Demonstrated ability to advocate on behalf of marginalized populations with complex health challenges
- Post-secondary education in the Social/Human and/or Health Services field
- Cultural competence in relation to First Nation people
- A valid driver's license

Personal Suitability

- A keen sense of the social injustices in this world to the point that your friends have suggested that you need to channel that outrage somewhere besides Facebook;
- Education or work experience where you got “woke” to the social determinants of health, the real reasons why some people are homeless, and why harm reduction is a must have in any civilized society;
- Been called a “social justice warrior”, “bleeding heart leftist”, or “delusional with your utopian vision for a better community” and taken it as a compliment;
- Working collaboratively and through partnerships is your middle name;
- Positive, solution oriented and resilient is how you stay strong and focused despite the crap that’s going on in the world
- A strong desire to work for the client not “the man”

Is Blood Ties right for you?

We have a friendly community oriented work environment with a great team passionate about a common goal: reducing health and social barriers for vulnerable people. We care about our community and we care about our team. Some of our perks include a meaningful mission driven work environment, all the free lube and condoms you could ask for (we’re a sexual health organization too!), great conversations about life, sex, and politics, dog and baby snuggles, drunk goggle condom training, a regular stream of sass from our friendly admin assistant, Rick Mercer quality rants on social justice issues, baked goods and unlimited Hummus, and a swearing friendly environment. Also... \$33 to \$35 per hour depending on experience, comprehensive benefits package, 4 weeks paid annual vacation leave, ongoing training, and professional development opportunities. Learn more about Blood Ties: www.bloodties.ca

Is Whitehorse Yukon right for you?

Whitehorse is an exciting small city of about 25 000 people that hosts the capital of the Yukon. There is so much to enjoy about Whitehorse including beautiful summers, a vibrant art and music scene, the midnight sun and northern lights, and tons of outdoor activities year round. If you like history, there is much to discover about both Yukon First Nations and the Klondike Gold Rush. To top this all off, Whitehorse is connected by the highway network and serviced by three national airlines so the costs of living and traveling out of the territory is relatively low for a city in Northern Canada. Come and see for yourself why Whitehorse is called the ‘Wilderness City.’

Please submit cover letter and resume to Patricia Bacon, Executive Director: executivedirector@bloodties.ca. Your cover letter and resume should highlight all relevant skills and experience. Closing date: January 11, 2019.